

BUPA Principles of Corporate Social Responsibility

BUPA will proactively promote sustainable practices and products throughout the supply chain without jeopardising future security of supply. The following principles are advocated by BUPA and should be observed by all purchasing and supply management professionals:

Ethical Responsibility

Ethical Trading

All our purchasing activities will be transacted with due regard to the needs and challenges of all involved parties.

Social Responsibility

Human Rights

We will honour, observe and not exploit fundamental human entitlements.

Workplace Relations

In our purchasing activities we will commit to improve our organisation's performance in relation to equality and diversity and employment conditions.

Health & Safety

We will promote continuous improvement in the health and safety conditions of workers in our supply chain.

Impact on Society

We will add value to the communities and societies upon which our organisation has an influence, either directly or indirectly.

Environmental Responsibility

Environmental Performance

We will seek to minimise negative environmental impacts, from local to global, associated with the goods and services acquired with respect to manufacture, transport, use & disposal.

Biodiversity

Through our purchasing activities we will proactively avoid reducing the number of interdependent species around us.

If anyone believes that any of these principles has been broken they should report the matter to the Group Purchasing & Property Director for investigation.

Applying BUPA Principles of Corporate Social Responsibility (CSR)

“The best and most successful organisations recognise that they will only prosper in the long term if they satisfy the aspirations of their stakeholders; including customers, suppliers, employees, local communities, investors, governments, public interest and environment groups. To satisfy this intense scrutiny and the demands for greater accountability in society, businesses and other organisations are increasingly recognising the need to measure, track and report on their social and ethical performance.”

Source: The Institute of Social and Ethical Accountability

It is necessary for purchasing professionals to balance a number of key criteria throughout the purchasing and supply management process from identifying the need through to disposal of goods and services; such as innovation, continuous improvement, whole life costs and security of supply, as well as many other external factors.

It is no different with CSR; BUPA expects purchasing professionals to give adequate consideration to all of the interrelated elements within their purchasing decisions. BUPA encourages all purchasing professionals to use weighted criteria analysis which brings with it inherent logic to ensure the purchasing process covers external boundaries, such as the interrelated elements of CSR where appropriate. This process will encourage purchasing professionals to consider the importance of their stakeholders and to build a relevant process with them to maximise value and minimise risk to the organisation, whilst ensuring that all purchasing decisions take consideration of the overall organisational strategy.

The BUPA position on the Social and Ethical Business Practices in Purchasing and Supply Management distils aspects of current developments in the CSR area, including:

- the Ethical Trading Initiative (ETI) Base Code
- the Core Conventions of the International Labour Organisation (ILO)
- the UN Declaration on Human Rights
- SA8000 (a standard relating to social accountability developed by the Council on Economic Priorities Accreditation Agency in New York - now known as Social Accountability International (SAI))

Purchasing and supply management professionals should not assume, however, that compliance with the BUPA policy necessarily implies compliance with any of the above codes or standards as there are some differences between them.